

We are excited to announce our migration to a new system to provide you with your online account access. Our new provider is AccuNet and the system will provide many exciting enhancements. Below are just some of the new features our clients will enjoy:

- A more modern look and improved layout
- Printer friendly format for all pages
- Data is displayed in a grid format that can be grouped, sorted and filtered. Many features can be set and saved for your next visit.
- Easy to use Help pages for feature descriptions of the grid that may not be readily noticeable
- Additional transaction data, such as Payee information, will be available
- As of balance information for all of an account's holdings for the last 7 days and the last 24 month end dates is available
- Transaction history is available beginning on the day after the oldest month end date.

In preparation for our new online site, please verify that you are using one of the following browsers. If lower (older) versions of these browsers are used to view the site, it is likely that the site will not be useable.

- Internet Explorer 9 – **NOTE – Internet Explorer 9 is not compatible with Windows XP.**
- Safari 5
- Firefox 11
- Chrome 18

You will continue to login through the First Financial Trust website at www.firstfinancialtrust.com and clicking "Login to your Accounts". **Please note that you will not be able to login to your accounts after 11:00pm Friday, May 19th while we upgrade the website. You may begin accessing this new website on Tuesday May 23, 2017 after 10:00 AM.** You will use your existing Username/Password combination when signing in for the first time. You may be prompted to change your Password after your initial login. When passwords are changed, they must have the following characteristics.

- At least 8 characters
- At least 1 capital letter and 1 lower case letter
- At least 1 number or special character

The Security Challenges have changed in the new website. Security questions will not be utilized for authentication purposes because the answers to these questions are often readily available on social media sites. Therefore, an Authentication Code is sent by email, phone, or text message to the email address or number on file if you should be challenged during the login process. You will always be challenged during the Forgot Password process. You must enter this code prior to accessing your account.

We strongly recommend you complete the phone number information on the Preferences tab upon your first login. This will allow you to choose which option you would like to receive your Authentication Code whenever you are challenged.

Please contact your Account Administrator if you have any questions.